

RADE KONCAR KONTAKTORI I RELEI DOO SKOPJE

INTEGRATED MANAGEMENT SYSTEM (IMS)

Our goal is to develop and produce quality products that fully meet the requirements and expectations of our customers and the requirements written by international, national and other standards and regulations.

The customer is the center of our attention. We have established an interactive relationship with him through regular visits, presentations and consultations.

In our production process, we take care of environmental protection and strive to reduce pollution. We constantly work to reduce the emission of harmful substances in the air, water and soil and for this purpose we are working to adopt new procedures and production technologies. Particular attention is focused to the management of waste materials and raw materials and we are careful not to cause harmful effects to the environment. We strive in the most economical way to use natural resources like water, raw materials and energy.

Also, in all segments of the work engagement of each employee, care is taken of his safety and health at work by minimizing the possibilities for injury at work with a special emphasis on preventive action. All employees are familiar with their individual obligations and rights for safety at work, and all of them are expected to contribute to improving safety and health at work.

The information security management system provided a systematic approach to identify a range of potential security risks to the organization's information, as well as to preserve their confidentiality.

In order to achieve these goals, we manage an Integrated Management System based on ISO 9001, ISO 14001, BS OHSAS 18001 and ISO 27001 standards.


The system is documented, implemented and constantly made improvements.

Our objectives related to the scope of the IMS are in our annual business plans. We regularly monitor the system and the performance of our benchmarks with monthly and annual reports and records, through external and internal audits, as well as through regular and extraordinary management reviews.

We conduct regular monitoring of the legal and other obligations that the organization has committed and implement. The top management is obliged to provide all the necessary resources for functioning of the IMS.

We pay special attention to our staff, to his education and professional development and training.

All employees are familiar with the Policy, and it is available to all of our distributors and customers.

The sign  is a synonym of quality and reputation.

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General Manager
Ms. Ana Kirias

